

BUILDING A CLIMATE OF TRUST



Descriptive

At the end of the workshop, the participant will be familiar with the qualities of a good supervisor and their impact on the supervisory process. He will be familiar with the notion of intercultural sensitivity and be able to establish strategies to create an open and welcoming internship environment. He will also be able to determine the communication skills required to maintain a positive relationship. Finally, he will be able to use courses of action to equip the trainee with the active offer of French language health services.



Competency

To implement the elements that contribute to the creation of a climate of trust with the trainee.

Units

Unit 1: Trusting relationship

- Unit 1.1 To know more about...
- Unit 1.2 Impact of a good supervisor
- Unit 1.3 Motivation and competence

Unit 2: Relationship boundaries

- Unit 2.1 Respect of boundaries

Unit 3: Communication, at the core of a trusting relationship

- Unit 3.1 Communication process
- Unit 3.2 Intergenerational relationships
- Unit 3.3 Culture and cultural sensitivity

Unit 4: Power Games

- Unit 4.1 Seeing power games for what they are!

Unit 5: The active offer of French language health services

- Unit 5.1 What is the active offer of French language health services?
- Unit 5.2 Receiving care in one's own language, quite a challenge!
- Unit 5.3 Characteristics of working in a minority setting
- Unit 5.4 How to implement the active offer of health services?
- Unit 5.5 Tools to improve skills in the active offer of health services